

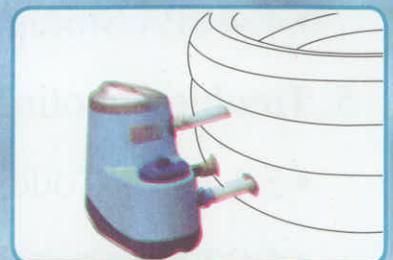
PROMPT SET™ Spa



110-120V 60Hz 1380W 12.5A

ATTENTION:

- PLEASE READ CAREFULLY AND SAVE FOR FUTURE REFERENCE!
- DO NOT RETURN THIS PRODUCT TO THE STORE. PLEASE CALL OUR LOCAL AFTER SALES SERVICE CENTER FOR HELP OR EMAIL US.



Prompt Set SPA - Home Basic JL017132NN
Prompt Set SPA - Deluxe JL017133NN

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BS2-12-E

PROMPT SETTM Spa

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WARNING

When installing and using this electrical equipment, basic safety precautions should always be followed; including the following:

IMPORTANT SAFETY INSTRUCTIONS

READ AND FOLLOW ALL SAFETY INSTRUCTIONS

1. **WARNING:** The appliance should be supplied through a residual current device(RCD) having a rated residual operating current not exceeding 30mA.
2. **WARNING:** No part of the appliance is to be located above the bath during use.
3. **WARNING:** This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
4. **WARNING:** TO AVOID THE ELECTRIC SHOCK, DO NOT USE THE SPA WHEN IT IS RAINING.
5. **WARNING:** Children should be supervised to ensure that they do not play with the appliance.
6. **WARNING:** If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
7. **WARNING:** To reduce the risk of electric shock, do not use extension cord to connect unit to electric supply; provide a properly located outlet.
8. **WARNING:** Make sure the home fixed connection box shall be more than 3.5m away from the pool.
9. **WARNING:** RISK OF ELECTRIC SHOCK. DO NOT BURY CORD. Locate cord to minimize abuse from lawn mowers, hedge trimmers, and other equipment. To reduce the risk of electric shock, replace damaged cord immediately.
10. **WARNING:** Electric installations should fulfill the requirements of local standards.
11. **WARNING:** Parts containing live parts, except parts supplied with safety extra-low voltage not exceeding 12 V, must be inaccessible to a person in the SPA pool..
12. **WARNING:** parts incorporating electrical components, except remote control devices, must

be located or fixed so that they cannot fall into the SPA pool.

13. **WARNING:** Do not switch on if there is any possibility that the water in the SPA is frozen.

14. **DANGER:** Risk of Electric Shock. Install at least 5 feet (1.5 m) from all metal surfaces.

15. **DANGER:** Risk of Electric Shock. Do not permit any electric appliance, such as a light, telephone, radio, or television, within 5 feet (1.5 m) of a SPA.

16. **DANGER:** Risk of Accidental Drowning. Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this SPA unless they are supervised at all times.

17. **DANGER:** Never operate SPA if the suction fittings are broken or missing. Never replace a suction fitting.

18. **CAUTION:** For below mentioned situation, please always consult your doctor before

- a) The use of alcohol, drugs, or medication before or during SPA use may lead to unconsciousness with the possibility of drowning.
- b) Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a SPA.
- c) Persons using medication should consult a physician before using a SPA since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.
- d) Pregnant or possibly pregnant women should consult doctor before using SPA.

19. **CAUTION:** Always enter and exit the SPA slowly and cautiously. Wet floor are slippery.

20. **CAUTION:** The SPA should not be setup or left out in temperature lower than 10 °C (50 °F) .

21. **CAUTION:** In order to avoid a hazard due to inadvertent resetting of the thermal cutout, this appliance must not be supplied through an external switching device, such as a timer, or connected to a circuit that is regularly switched on and off by the utility.

22. **CAUTION:** Check with a doctor before use if pregnant, diabetic in poor health, or under medical care. Exit immediately if uncomfortable dizzy, or sleepy. SPA heat can cause hyperthermia and unconsciousness. SPA heat in conjunction with alcohol, drugs, or medication can cause unconsciousness.

23. **CAUTION:** Do not use the SPA immediately following strenuous exercise.

24. **CAUTION:** Do not add chemical in the water freely, because chemical reaction may impact safety

of user or damage the SPA;

25. **NOTE:** do not run the pump more than 8 hours per day after the temperature reaches to your set point.

SAVE THIS INSTRUCTION FOR FUTURE REFERENCE!

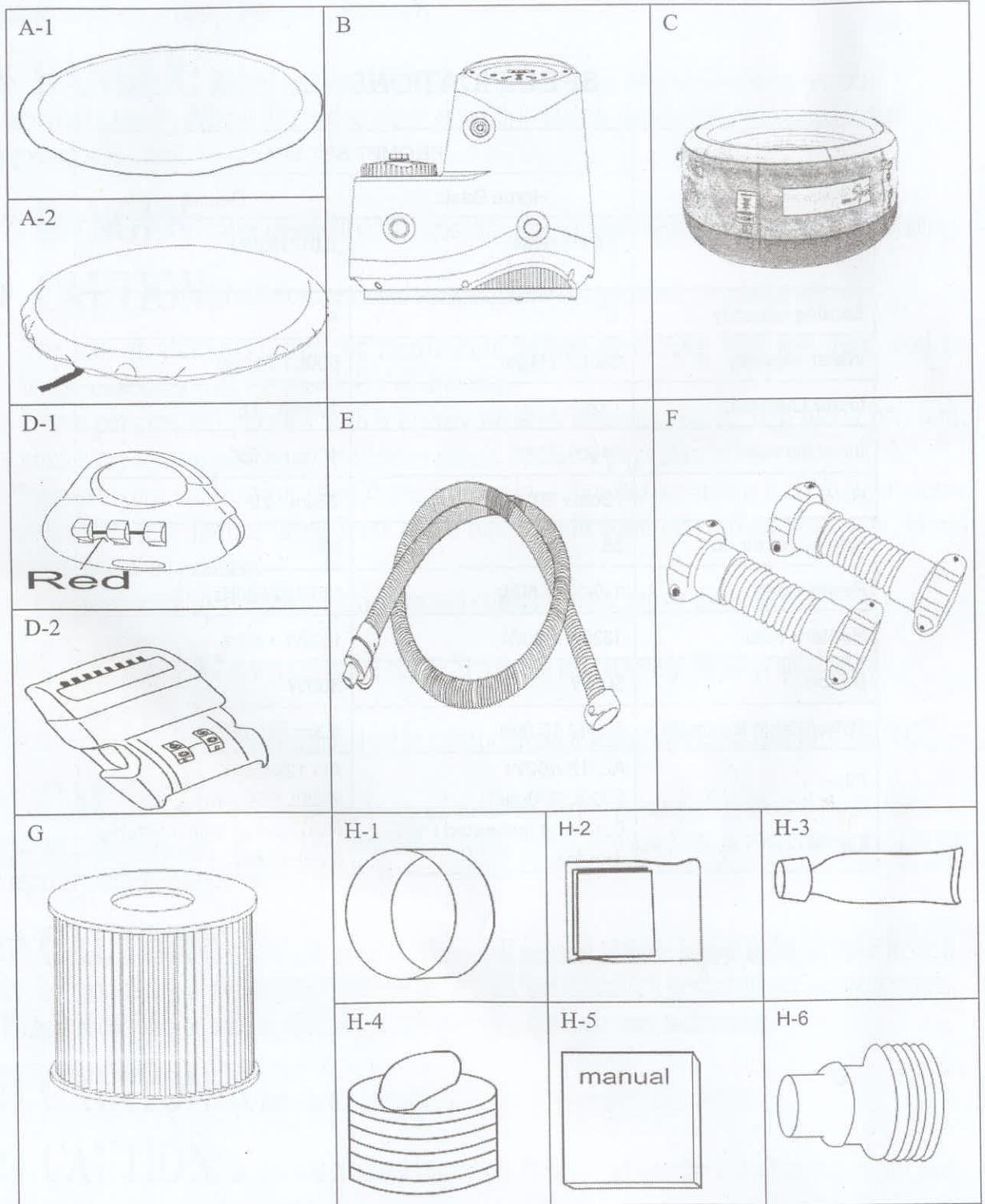
SPECIFICATIONS

Style No.	PROMPT SET SPA	
	Home Basic	Deluxe
Item No.	JL017132NN	JL017133NN
Seating capacity	4	4
Water capacity	800L / 211gal	800L / 211gal
Outer Diameter	192cm / 76"	192cm / 76"
Inner diameter	140cm / 55"	140cm / 55"
Height	73cm / 29"	73cm / 29"
Number of air jet	88	88
Power rated	110-120V 60Hz	110-120V 60Hz
Heater + Filter	1320W + 60W	1320W + 60W
Bubble	500W	500W
Power cable length 44	4.5m / 15 feet	4.5m / 15 feet
Filter	AC 12V/60W 2300L/600gal/H	AC 12V/60W 2300L/600gal/H
Top lid	Polyester laminated PVC with foil	PVC leather with inflatable air chamber

INSTALLATION INSTRUCTIONS

Note: Ensure to check all parts are present.

A-1: Pool cover with foil and zipper	A-2: Deluxe Top lid	B : Pump
C: SPA pool	D-1: Digital lock	D-2: Digital lock on buckle
E: Inflation hose	F: Connection hose	G: filter cartridge
H-1: stopper cap	H-2: PVC film	H-3: Glue
H-4: stopper	H-5: Manual	H-6: Hose adapter



SPA POOL SET UP INSTRUCTIONS

1. SITE SELECTION

IMPORTANT GUIDELINE:

- 1.1 Looking for a smooth, flat, level solid foundation to support the weight of SPA and water, plus user.
- 1.2 The pool must be accessible to an adequate drainage system for overflow water.

WARNING: To reduce the risk of electric shock, do not use extension cord to connect unit to electric supply; provide a properly located outlet.

NOTE:

Please select a set-up site which strictly conforms to the above guidelines. Pools installed on inadequately level surfaces may result in property damage or serious injury, which will make the warranty invalid.

If you are installing the SPA outdoors, ensure there are no sharp objects that could damage it and that the location is level so the SPA sits stably and properly.

Special requirements for indoor installation:

- Caution: Non-slip floor surface is required around the SPA pool.
- The pool must be accessible to an adequate drainage system for overflow water and drainage.
- The SPA pool must be installed in ventilated area to minimize the humidity caused by hot water. To avoid any furniture or articles damaged by moisture, please check before installation and keep them away the area.

Special requirements for outdoor installation:

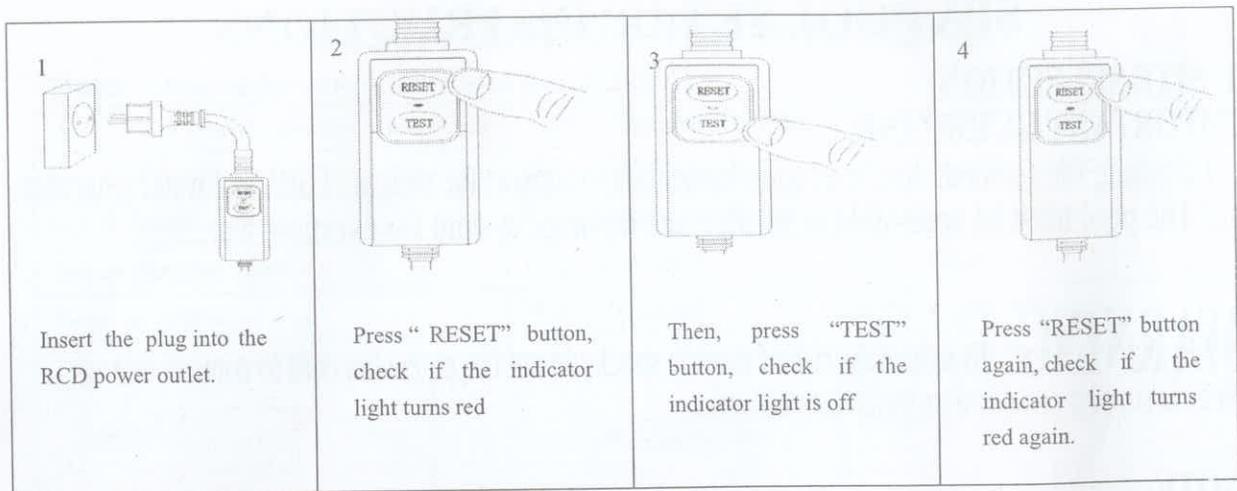
- Ensure that the area is firm, flat and extremely level, with a grade not exceeding 3° of slope at any point in the set-up area.
- Make sure that the area is completely free of sticks, stones, sharp objects or other foreign debris to damage the pool.
- To prolong the product life of pool, do not expose the SPA pool to direct sunlight for long period.
- We don't recommend to use the SPA pool under 10°C(50°F). Heating rate may not satisfy you under too low temperature.
- During filling, emptying or when in use, water may spill out of the SPA. Therefore the SPA should be installed near a ground drain.

2. RCD TEST

Before using the pump to inflate the SPA, do RCD test on the plug of SPA pump:

WARNING: RISK OF ELECTRIC SHOCK. The RCD plug must be tested before each use. Do not use if RCD test fails.

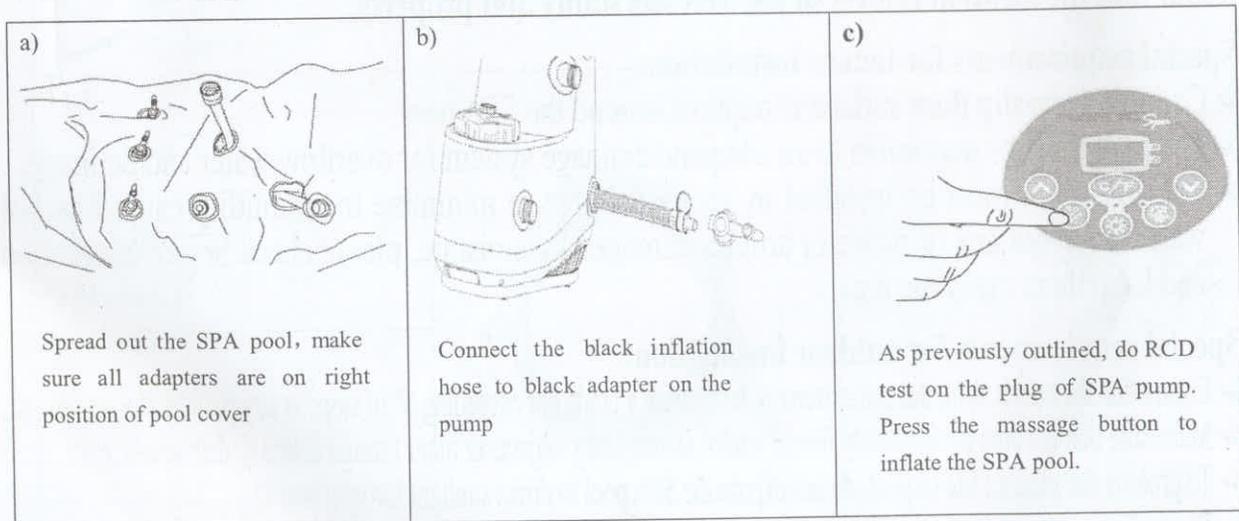
WARNING: Before inserting the plug into a power outlet, make sure the current rate of the power outlet and the fixed wiring are suitable for the pump. Contact a qualified electrician if you cannot verify



If all above steps are successful, the SPA pump is ready for use.

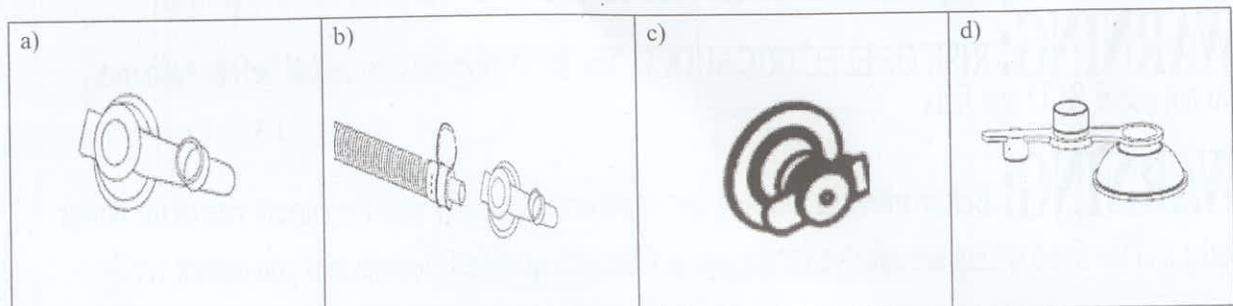
3. ASSEMBLY SPA POOL

Warning: Use our SPA pump to inflate the SPA pool. Don't use high-pressure pumps. Over inflation may cause the pool to burst or cause damage. The maximum pressure for all air chambers should be 5.0kpa.

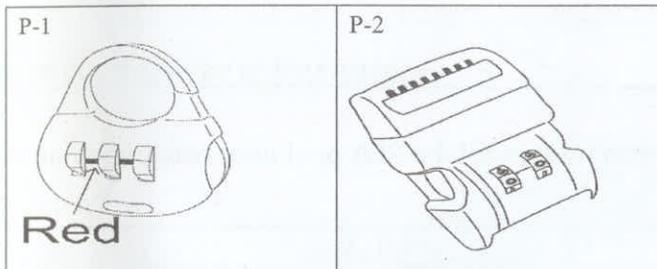


TIP: How to use the safety valve

- Insert black one-way intake
- Use small one-way intake valve to inflate.
- Fasten the small top cover of the valve.
- Deflation: Just pull out the top cover of valve from the air intake valve, air will flow out.



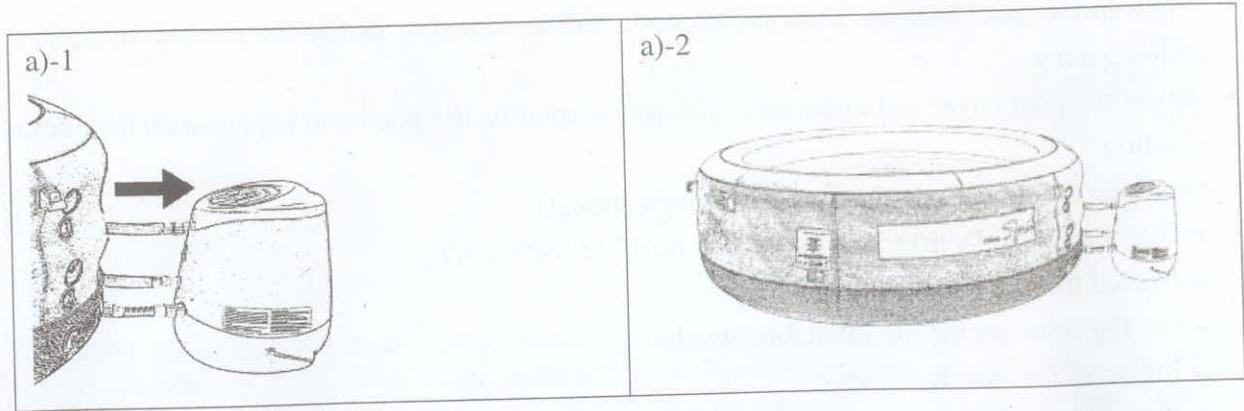
- First, inflate pool bottom. Then inflate pool wall in sequence as per the printed numbers to 80% capacity.
- Adjust the pool cover and make sure that each adapter on the pool wall is placed on the correct position.
- Continue to inflate each chamber until tough enough.
- Inflate top lid for Deluxe SPA pool (For JL017133NN only)
 - Unfold the top inflatable bladder.
 - Put the cover on the top inflatable bladder.
 - Inflate as previously outlined.
 - Place the inflatable cover onto the SPA, and then fasten all buckles.
- How to change the combination of digital lock: (Refer to P-1)
 - Original code combination is set as 000, which is on the red line side.
 - Push release button on the upside left, when the digital is placed on the set combination. The lock will be released.
 - Push down the black button on the right side, then set your desired combination by moving the number wheel. Release the black button, The new code combination is ready for use.
 - Please do not forget your new code combination.



WARNING: Do not move the number wheels while the digital lock is open. Or you will change the combination you just set. This will unable the digital lock.

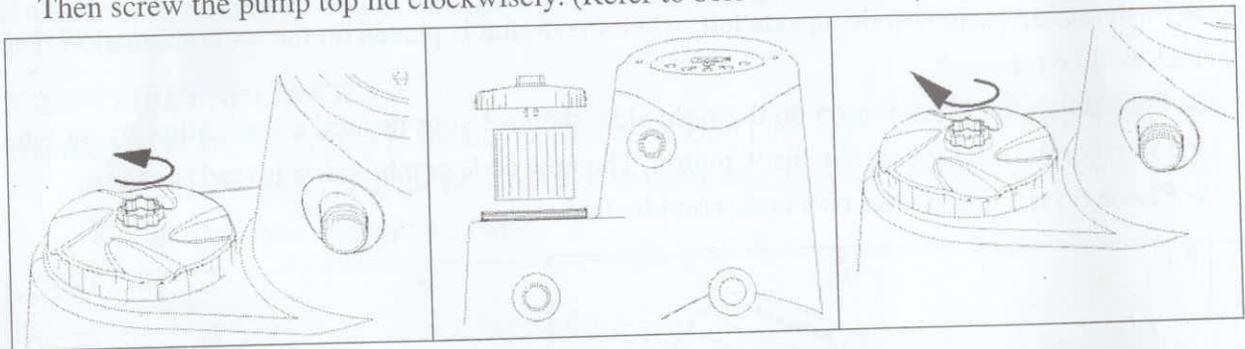
FOR JL017133NN

- (1) Unfold the top inflatable bladder.
 - (2) Put the cover on the top inflatable bladder.
 - (3) Inflate as previously outlined.
 - (4) Place the inflatable cover onto the SPA, and then fasten all buckles.
 - (5) How to use the combination of digital lock on buckles: (Refer to P-2)
 - Original combination is set as 00
 - Lock: Fasten all buckles, move the number wheel to lock buckles.
 - Unlock: Move the number wheel to 00, press the buckle to release the digital lock.
 - The code combination can not be changed.
- a) Now, it's time to connect the SPA pump to the pool: attach adapters of pump with filtering, heating and bubbling adapters on the pool.

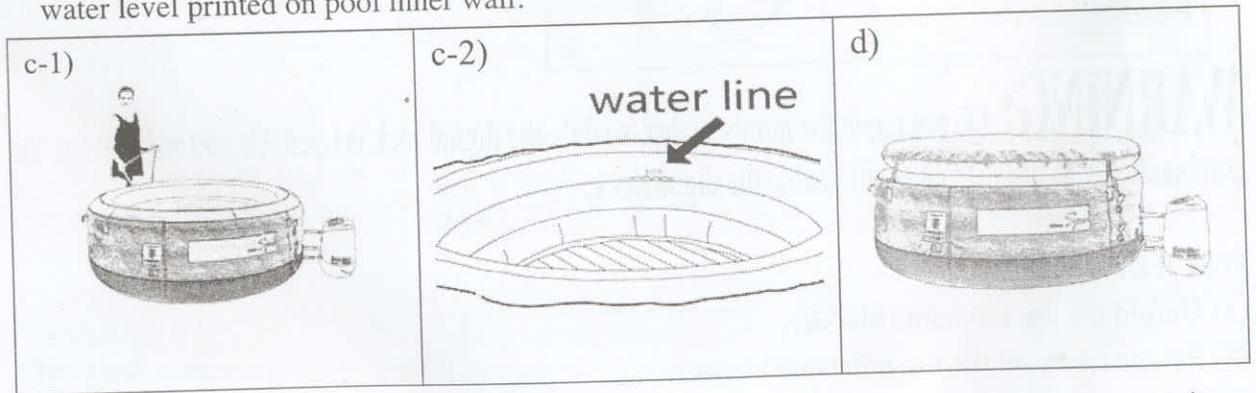


b) Place the filter cartridge

Open the cartridge lid by counter-clockwise. Then put the new filter cartridge into the pump. Then screw the pump top lid clockwise. (Refer to below illustration)



c) Pool is ready to fill water. Using your garden hose to fill the SPA pool until reaching minimum water level printed on pool inner wall.



WARNING: Make sure the pump is unplugged before filling water

d) Before heating, place and lock the top lid to the SPA pool by using the digital lock on the top lid.

WARNING: Children is always attracted by water; Always lock the top lid after each use.

WARNING: Adult supervision is required for children around the SPA pool at all time.

The cover is not a substitute for adult supervision;

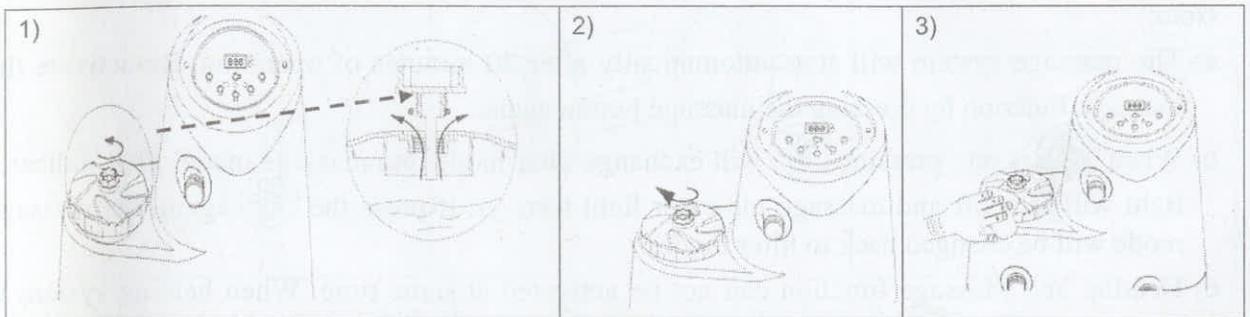
SPA PUMP OPERATION INSTRUCTIONS

1. RELEASE THE AIR INSIDE THE PUMP

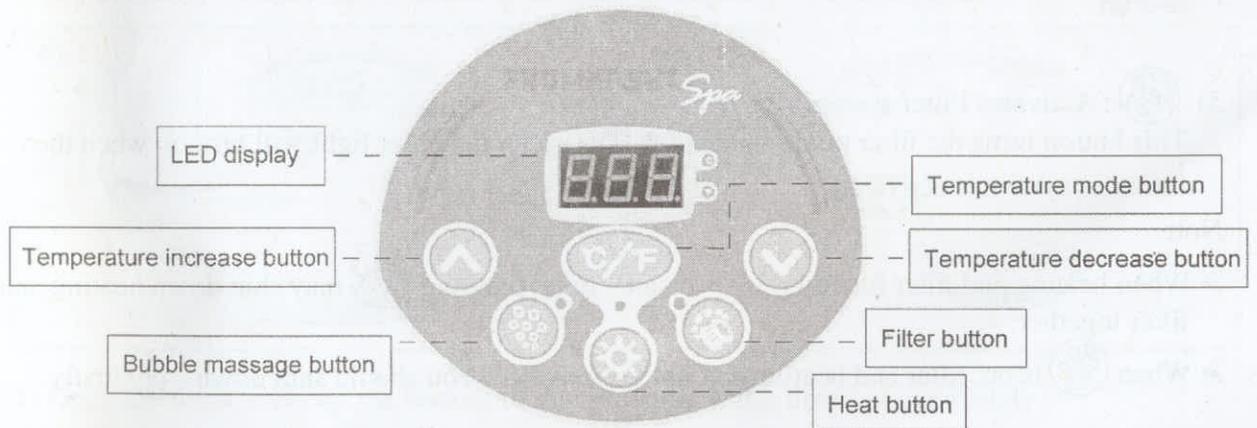
WARNING: Never run the pump idly. Release the air inside the pump is the key step to ensure the pump running normally

WARNING: The water in the SPA pool must reach minimum water level printed on pool inner wall.

- 1) Unscrew the air purge valve counter-clockwise until the water is emerged.
- 2) Then close the air purge valve by clockwise turn.
- 3) Dry any excessive water on the pump body.



2. FUNCTIONS OF SPA PUMP



- 1) LED Display: Once powered-up, the LED displays the current water temperature automatically.

Note: If pressing is valid, you can hear buzzer and relative indicator light will turn on .

- 2) Temperature Adjustment buttons: Increase Decrease
 - Press the temperature adjustment buttons, then the LED will flash. When it is flashing, you can set the desired temperature. The value will increase or decrease 1°C by once. If you hold the button for 2 seconds, the values will rapidly increase

Temperature adjustment ranges:

- Celsius mode: 30°C- 38°C

• **Fahrenheit mode: 86°F-100.4°F**

To lock the control panel, press  +  at same time and hold 3 seconds. Please lock the control panel during your leave to avoid others change your set model. Unlock the control panel by pressing  +  at same time and hold 3seconds again.

- 3)  "Temperature Mode" button: Press the button to exchange Celsius mode and Fahrenheit mode
- 4)  "Bubble Massage" button: Activates bubble massage system
Press this button to activate the massage system, the green indicator light turns on. It can be turned off by pressing it again.

Note:

- a) The massage system will stop automatically after 30 minutes of operation. Re-activate the massage function by pressing the massage button again.
- b) When  is on, pressing  will exchange filter mode into massage mode: filter indicator light will turn off and massage indicator light turn on. If press the  again, the massage mode will be changed back to filter mode.
- c) Heating and Massage function can not be activated at same time. When heating system is working, pressing  will exchange heating mode into massage mode: heating and filtration are shut down, massage system will be activated. If press  again, heating and filtration will re-start.

- 5) : Activates Filter system
This button turns the filter pump on and off. The green indicator light will turn on when the filtration system is activated

Note:

- When heating and filter function work at same time, pressing  may shut down heating and filter together.
- When  is on, filter and heating can not be activated. You should shut down  firstly.

- 6) : Activates Heating and Filtering system at the same time

Press  to activates Heating and Filtering system at the same time: the green indicator light of filter and red indicator light of heating will turn on at same time.

The pump does not stop heating until the current water temperature reaches the set temperature; and the heating system will restart after the current water temperature drops 2°C below the set temperature automatically.

Heating Rate : approximately 1~1.2°C/hour. Max. heat temperature:38°C(100.4 °F)

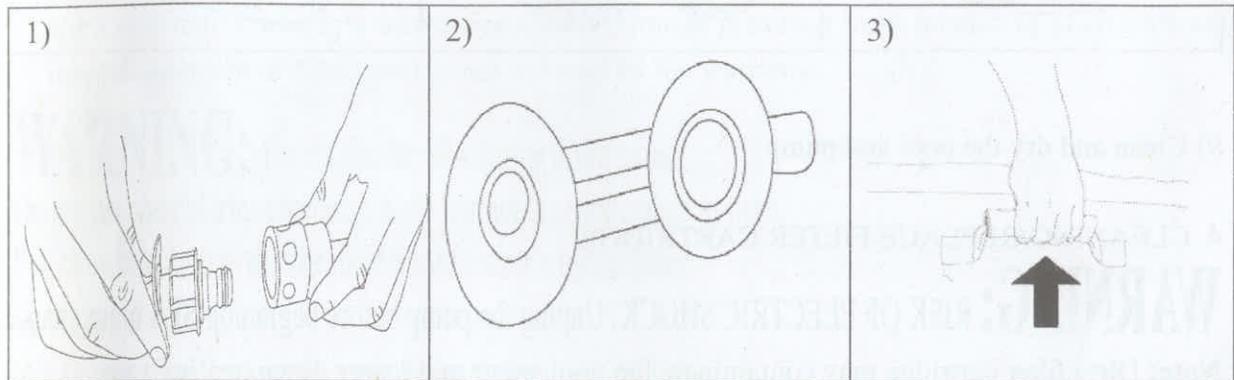
NOTE:

- If the heat system is activated, the filtration system will automatically start. This is normal!
- After turning off the heat system, the filtration system will still work. This is normal.

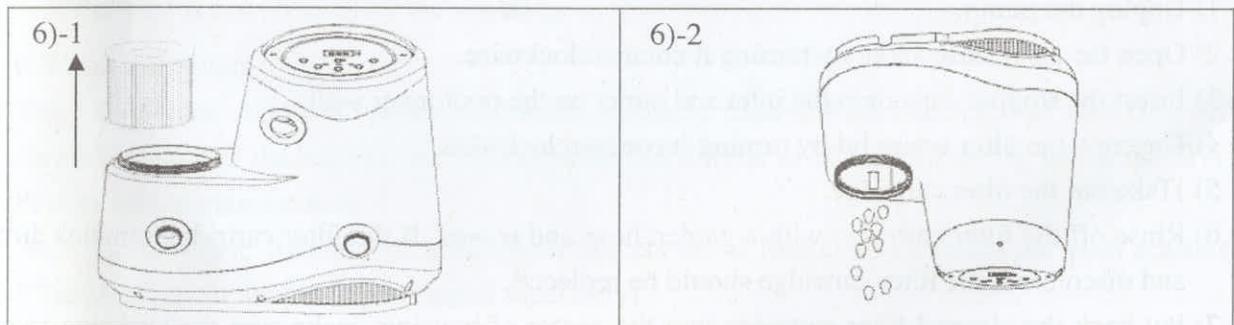
➤ When bubble function is on, pressing  or  can not activate them.

3 Drainage

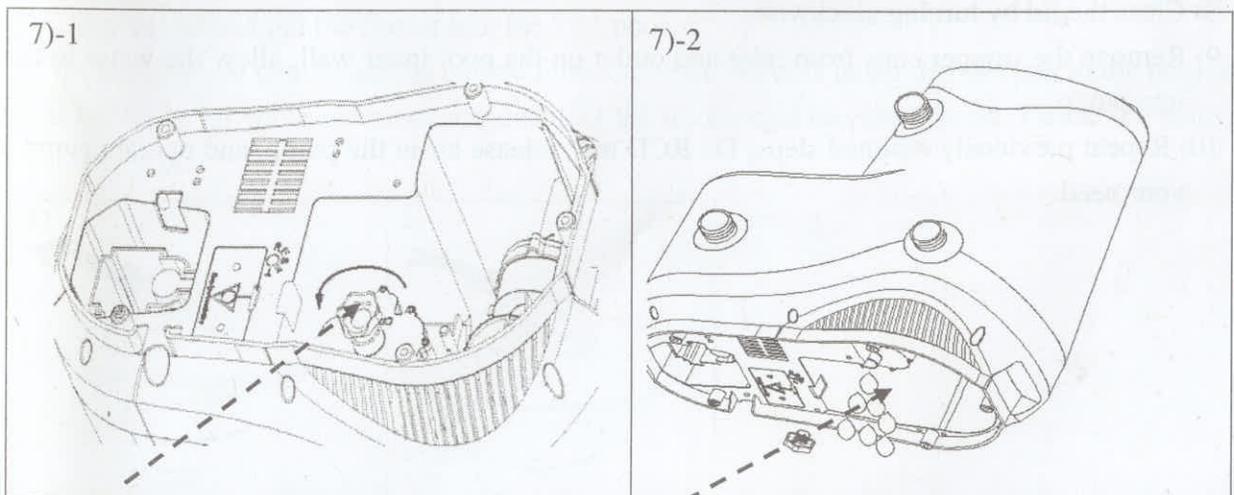
- 1) Turn off all the buttons on the control panel and unplug the appliance.
- 2) Connect drain pipe on the bottom of SPA with a long hose, place another end of hose to drainage area. (picture 1)
- 3) Open the drain valve on the bottom of SPA pool. (picture2)
- 4) Have the SPA tilted to completely drain all water in the SPA pool. (picture 3)



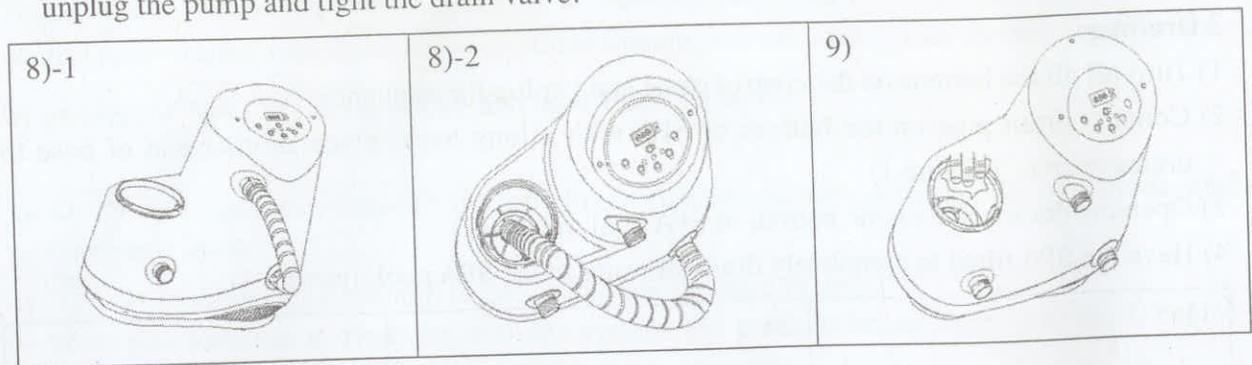
- 5) We recommend to use “Bubble function” to blow out water from the SPA pipes.
- 6) Unplug the pump, disassembly all adapters, Remove the filter cartridge from pump house and dry the pump completely by draining all water from pump body and pipes.



- 7) Open the drain valve on the bottom of pump, let the water flow out completely .



8) Refer to 7-1 /7-2 we recommmed to use "Bubble function" to blow out water from pump. Then unplug the pump and tight the drain valve.



9) Clean and dry the pool and pump.

4. CLEANING/REPLACE FILTER CARTRIDGE

WARNING: RISK OF ELECTRIC SHOCK. Unplug the pump before beginning SPA maintenance.

Note: Dirty filter cartridge may contaminate the pool water and lower down heating rate.

Note: To ensure pool water clean, please filter water after each use. Clean the filter cartridge every day and replaced 3 days depending on use.

- 1) Unplug the pump.
- 2) Open the air release valve by turning it counterclockwise.
- 3) Insert the stopper caps onto the inlet and outlet on the pool inner wall.
- 4) Unscrew the filter house lid by turning it counterclockwise.
- 5) Take out the filter cartridge.
- 6) Rinse off the filter cartridge with a garden hose and reused. If the filter cartridge remains dirty and discolored, the filter cartridge should be replaced.
- 7) Put back the cleaned filter cartridge into the center of housing, make sure the seal ring is on correct position.
- 8) Close the lid by turning clockwise.
- 9) Remove the stopper caps from inlet and outlet on the pool inner wall, allow the water to flow into pump.
- 10) Repeat previously outlined steps: Do RCD test, release air in the pump, and operate pump as your need.

MAINTENANCE SPA

1. SPA water treatment

Note: Pool quality can harm your health. We recommend you to maintain SPA water as below:

- 1) The filter cartridge should be cleaned every day and replaced 7 days depending on use.
- 2) Change water every 14 days and use appropriate pool chemicals after each usage.
- 3) The application of chemicals will stop the growth of harmful bacteria or algae in your pool, and assist your filter-pump in keeping your water crystal clear. Please consult your local pool supply retailer for more information about chemical maintenance. Pay close attention to the chemical manufacturer's instructions. SPA damage resulting from misuse of chemicals and mismanagement of SPA water is not covered by the warranty.

WARNING: Do not use the SPA during disinfecting!

Do not use the chlorine chemical, it can corrupt the temperature system.

Pay close attention to the chemical manufacturer's instructions!

a) Water Balance

We recommend maintain your water balance as below:

PH value: 6.5 - 8.5; Total alkalinity: 80 - 120ppm; Free chlorine: 3ppm - 5ppm

Purchase a test kit to test your water chemistry Value before each use of the SPA, at least once per week. Low PH value will damage the pool and the pump. Damage resulting from chemical imbalance is not covered by the warranty.

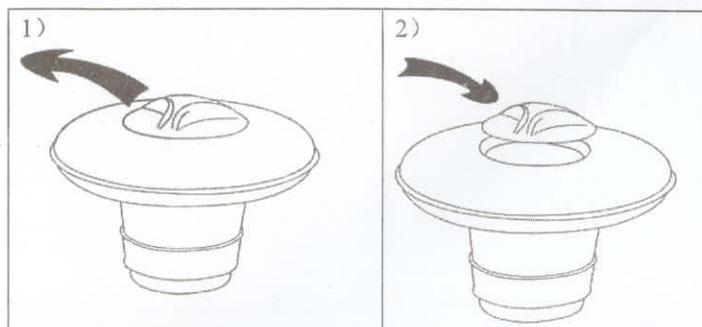
b) Water Sanitation

The SPA owner should do water sanitation regularly (daily, if necessary). The sanitizer will chemically control the bacteria and viruses in the filled water or introduced during use of the SPA.

Pool chemical maintenance

We suggest to use BROMINE tablet with our chemical floater to disinfect the pool's water. (Chemical floater should be purchased separately)

- 1) Open the lid of chemical floater and put some pieces of BROMINE tablets in it (Do not exceed 20 pieces)
- 2) Close the lid and put the floater into the SPA pool.
- 3) We suggest you to activate the bubble function while water is being disinfection in the pool, it is useful to let water circulate and disinfect the microorganism completely. Please see below illustration:



2. Cleaning the SPA

Clean the SPA pool with soap and water, then rinse. Leave it in shady and cool place for airing.

NOTE: DO NOT use hard brushes or abrasive cleaners. Do not use the alkali or acid detergent to clean product!

To avoid E7 trouble, please clean the inside water mouth(inlet and outlet) of the SPA pool to wipe off any dirt before and after each use!

3. REPAIRS (Little holes or puncture can be repaired with the repair kit come along with the SPA)

1. Find the leak.
2. Thoroughly clean the area surrounding the leak to remove any dirt or grime.
3. Cut a piece of repair material in round shape, which should be larger than the damaged area.
4. Using a piece of the repair kit, trace outline of the patch lightly.
5. Apply adhesive to the underneath side of the patch and around the area to be repaired. Coat the affected area lightly but completely with glue.
6. Put the patch on the damaged area and press down firmly.
7. Allow 12 hours for repair to dry. After patch has dried, apply glue around the edges for a complete seal (dry 4 hours)

4. SPA storage

Completely drain all water from the SPA pool and pump. Remove the filter cartridge. It is recommended that you store the SPA in its original package in a warm dry place.

NOTE: Do not expose the SPA pool to subzero temperatures or under sunlight directly for long time because it will shorten the using-life of product. Improper winterization of you SPA may void your warranty

TROUBLE SHOOTING

Jilong aims to provide trouble-free SPA. If you experience any problem, do not hesitate to contact your local dealer or our after sales service.

Here are some useful tips to help you to diagnose and rectify common sources of trouble.

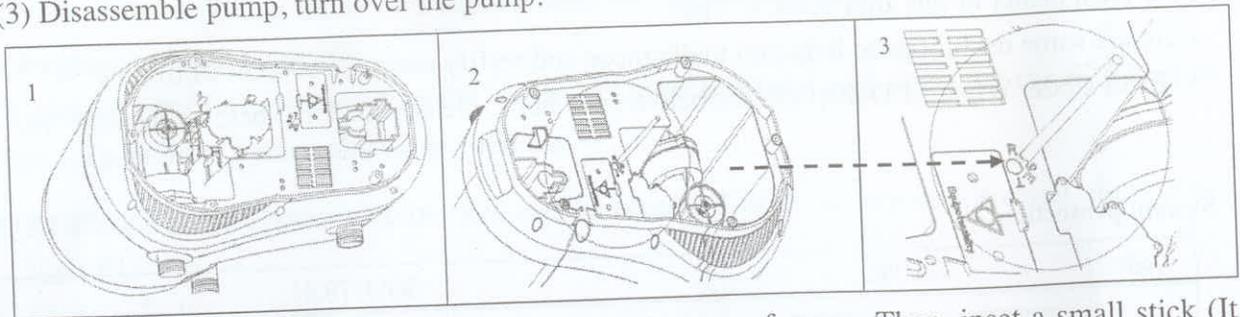
1) Error Code: When LED displays the below error code, please check the below reference list.

System protection

Code	CAUSE	SOLUTION
E1	Temperature control sensor fault	Professionals need to maintain, please contact us or our after sales service agent!
E2	Temperature protection sensor fault	Professionals need to maintain, please contact us or our after sales service agent!
E3	High temperature protection	Cut off the power supply. After some hours, you can operate the pump as soon as the water temperature is between 20°C to 38°C.
E4	Low temperature protection	Cut off the power supply. Check the water temperature is in between 20°C to 38°C. You can operate the pump as soon as the water temperature is between 20°C to 38°C.
E5	Without heating Function	<p>Cut off the power supply, and then checking as below:</p> <p>A) Checking the filter cartridge, if it is dirty, please replace it immediately. And then bleeding the air purge valve after assembling the filter cartridge upper lid.</p> <p>B) Checking the non-self-resetting thermal, if it is cutoff, please reset it as above page of d) reset of non-self-resetting thermal cutout.</p> <p>C) Checking the pool cover is closed or not.</p> <p>D) Checking the pool's actual water capacity, if the operation water line is nearby the standard water level line.</p> <p>E) The pool's inlet and outlet jam or not.</p>

2) E5 error solution-Reset thermal cutout

- (1) Cutoff power of pump
- (2) Insert the stopper caps onto the inlet and outlet on the pool inner wall
- (3) Disassemble pump, turn over the pump.



- (4) Locate the small hole marked "reset" on the bottom of pump. Then, inset a small stick (It should be less than $\varnothing 0.9\text{cm}$, length is longer than 10cm) into the hole, press down, you can hear "ping", the reset is successful.
- (5) Then, connect pump with pool again. Take off the stopper on the inner pool and repeat the previous outlined steps to use your SPA.

Temperature increasing rate

Outside temperature	Spa max water temperature
54F (12.2C)	100F (37.8C)
52F (11.1C)	99F (37.2C)
50F (10C)	98F (36.7C)
48F (8.9C)	97F (36.1C)
46F (7.8C)	96F (35.6C)
44F (6.7C)	95F (35C)
42F (5.6C)	94F (34.4C)

During start up and initial assembly, depending on the outside temperature, it will take up to 20 hours to heat up your spa to a comfortable temperature. Spa cannot be used in negative outside temperature.

Heating rate: 1-1.2C per hour.

FREQUENT PROBLEMS SOLUTION

TROUBLE SHOOTING

Jilong strives to provide the best trouble-free spa on the market. If you experience any problem whatsoever do not hesitate to contact your authorized dealer or us.

Here are some helpful tips to help you to diagnose and rectify common sources of trouble.

Problems	Probable Causes	Solutions
Control box does not operate	<input type="checkbox"/> Power failure <input type="checkbox"/> RCD tripped <input type="checkbox"/> RCD broken	<input type="checkbox"/> Check power source <input type="checkbox"/> Reset RCD/check if the home fixed wiring too thin to afford 1460W <input type="checkbox"/> Call for service if it does not reset
Control box does not heat properly	<input type="checkbox"/> Temperature set too low <input type="checkbox"/> Dirty Filter Cartridge <input type="checkbox"/> Improper water levels <input type="checkbox"/> Heating element failed	<input type="checkbox"/> Set to a higher temperature <input type="checkbox"/> Clean/replace the filter cartridge in time <input type="checkbox"/> Add water to specified levels <input type="checkbox"/> Call for service
Bubble massage system does not work	<input type="checkbox"/> Pump is too hot <input type="checkbox"/> 30-minute auto shut off feature activated <input type="checkbox"/> Something is wrong with the control box	<input type="checkbox"/> Cut off the circuit breaker. After the pump has cooled, switch on the circuit breaker to activate. <input type="checkbox"/> Press the bubble button to reactivate <input type="checkbox"/> Call for service if it does not reset
Water filtration not working	<input type="checkbox"/> Dirty filter cartridge <input type="checkbox"/> Something is wrong with the control box	<input type="checkbox"/> Clean/replace the filter cartridge in time <input type="checkbox"/> Call for service if it does not reset
Spa leakage	<input type="checkbox"/> Spa is torn or punctured	<input type="checkbox"/> Use provided repair patch
Water not clean	<input type="checkbox"/> Insufficient filtering time <input type="checkbox"/> Dirty filter cartridge <input type="checkbox"/> Improper water maintenance	<input type="checkbox"/> Increase filtration time <input type="checkbox"/> Clean/replace the filter cartridge <input type="checkbox"/> Refer to the chemical manufacture's instructions



RECYCLING

Meaning of crossed –out wheeled dustbin:

Do not dispose of electrical appliances as unsorted municipal waste, use separate collection facilities. Contact your local government for information regarding the collection systems available. If electrical appliances are disposed of landfills or dumps, hazardous substances can leak into the groundwater and get into the food chain, damaging your health and well-being. When replacing old appliances with new ones, the retailer is legally obligated to take back your old appliance for disposals at least free of charge.

This product bears the selective sorting symbol for waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European Directive 2002/96/EC in order to be recycled or dismantled to minimize its impact on the environment. For further information, please contact your local or regional authorities. Electronic products not included in the selective sorting process are potentially dangerous for the environment and human health due to the presence of hazardous substances.

LIMITED WARRANTY

ATTENTION CUSTOMER - Please read this statement carefully and keep your original store receipt along with this warranty certificate all the time. Your receipt is required as proof of purchase and to verify the length of your pool ownership.

Please register warranty within 30 days of purchase on www.jilong.com in order to validate your warranty.

We warrant all components contained in this SPA Pool against defects in materials and workmanship under normal use and service. This warranty is subject to the obligations, limitations, and exclusions listed below:

1. Extent of warranty

The warranty period commences on the original purchase date for the original owner only

A) 6 months warranty on tub; B) 12 months for electric parts.

2. If any of the components have been consumer-replaced, damaged, or misused, the corresponding warranty on those components is invalidated. In this situation, you will be advised of the cost of replacement parts and processing instructions.
3. If a verifiable manufacturing defect is found during the relevant time period, we agree to repair or replace at its option under warranty provided proper proof of purchase is presented.
4. This limited warranty is not valid if the pool is used for commercial purposes, or if the damage is caused by an accident, an act of God, consumer misuse, neglect or abuse, vandalism, improper use of chemicals, exposure to extreme weather conditions or negligence during pool set up or disassembly.

We can not be held responsible for the cost of installation (including water), labor, or transportation expenses incurred due to the replacement of defective parts. This limited warranty, furthermore, does not cover any unauthorized alterations to the pool system.

Jilong™

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